FABIENNE PIMENTA – PRINCIPAL PRODUCT DESIGNER BERLIN BASED, +10 YEARS OF EXPERIENCE

The start of the design process is my favourite part, where nothing is clear but everything is possible.

I'm Fabi, a designer with over a decade of experience in end-to-end product design. Dealing with complexity and ambiguity is one of my strongest skills, which complements my holistic approach to product design. I love to explore both problem and solution spaces, map and design different scenarios, and test my assumptions with real customers.



Experience

○ 2017-2024

Senior → Principal Product Designer at unu GmbH, Berlin

Owned the designs for both the scooter display and mobile unu App since the beginning of 2022. Later in 2023 I levelled up to a Principal role, while working in parallel with other design and research initiatives. I've also helped unu to become more user-centered by creating two communities with whom we conducted several interviews, surveys and tested beta versions of our software. Previously, I helped establish a fleet management web app for B2B.

2015-2017

Product designer at resmio GmbH, Berlin

Responsible for the table reservation system management (B2B app for restaurants) and the customer-facing experience for customers to make table reservations (embeddable widget for restaurant websites).

Co-Founder & UX/UI Designer at Primetag, Portugal

Founding product designer for a startup that provided a marketing tool for publishers. We raised ~200K by REDangels back then, and I overlooked website, web app, marketing pages and assets, and all business materials.

2011-2013

Master degree in Communication design, Portugal

I specialized in communication design after finishing my bachelor's in "New Technology Communication" at the Copenhagen Business Academy.

Strengths

These are my recurring top strengths, according to <u>this CliftonStrengths assessment</u> by Gallup, which have remained mostly consistent across my career.

- 1. Empathy
- 2. Responsibility
- 3. Relator
- 4. Developer
- 5. Restorative

Case studies

@unu <u>Scooter without keys</u> <u>unu & beta Community</u> @resmio (older)
<u>New reservations</u>
<u>Widget for guests</u>

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